

Branch Office:	_			Date of A	pplicati	ion:_			
Part	t – I Applicant/Co-	Applicant inf	orm	ation (separ	rately)				
1. Applicant's/Co-Applicant's Name		Last:			First:			Middle	<b>)</b> :
2. Father's/Husband's Name						<u> </u> 			
3. (i)Address a) Residence Pre	sent*:								
,									
		City/Location				Rec		Self	Attested
		District	DistrictCountry				Photograph of the applicant		
		Fill Code		Country		app	licant		
b) Office									
,									
		City/Location							
		District Pin Code		Country					
		Pin Code		Country					
(c) Residence Per	manent								
, ,									
		City/Location				<b>4</b> . C	ategor	y of App	licant
		District Pin Code		Country				propriate	
		Pin Code		Country					
(d) E-mail Id						Phy	sical H Service	andicap	ped Y/N Y/N
							ority	illall	Y/N
(e) Mobile:						SC/			Y/N
<b>5.</b> Telephone No. : a) Resident (with OTD Order)									
(with STD Code) b) Office <b>6.</b> (a) Income Tax Pan No.*	<u>:</u>			Aadha	r No. *				
(b) (i) Voter ID No.*				Adulia	I INO.				
(ii) Passport No.*	Any one of these								
(iii) Driving Licence No.*	,								
7. Individual Type:		□ Salaried	☐ Pro	ofessional	□ Sel	f Emp	loyed		Other
8. a) Age (yrs)								ı	
b) Date of Birth (dd/mm/yyyy)*:									
c) Gender (male/female/Transgend	ler)			·					•
<ul><li>d) Marital Status</li><li>e) Number of dependents in the ho</li></ul>	uaahald	☐ Single			□ Mar	ried			
f) Earning Member, if any, in family g) Banking with us	excluding applicant	Vas/Na if vas s	0/0.00	2 Cuatamar I	٨				
g/ Dariking With do		Yes/No, if yes, a/c no. & Customer Id.							
9. Qualification/Education*		□Matriculation		□Intermediate		Gradu	ation	□PG	□Ph.D.
10.Whether relative of Staff /Director	of bank	⊒Yes		- Intermediate	□No	Jiaaa	ation	<u> </u>	<u> </u>
11.Residence Ownership		□Owned (self/s	pouse	e) 🗆 C	wned (Pa	rents	)	□Othe	er
12.Years at current residence*									
13. Collateral security provided?		⊒Yes			□No				
14.Type of collateral		□Property		NSC/LIC	□Sha	ares		Other	
				olicy/Govt. ecurity					
<b>15</b> .Value of collateral (₹)		₹	3		₹		ŧ	₹	
To the state of solidation (1)			`	•	`			-	
16.Profession, Please specify									
17.(a) If Self Employed / His/her	firm is	□Proprietorship	)	□Partnership	□Pvt. L	td. Co	o.	□Other	's

Professional	onal No of yrs in Business/ Profess Line of Activity		on					
		ourny						
	Income ii	me in Last 3years(₹)		rrent Year:	Las	t year :	Year before last :	
		• •						
(b) If Salaried	He/she w	orks for	□Go	□Govt./Public Sector □ Public Ltd.Co. □ Private Ltd.Co. □ Others				
	Salary ad	count with PNB		No, If yes, 16 Bank, Branch a			if no details of Salary Account	
	Name of	the employer				Addr	ess	
	Years wit	th current employer		Years; S	Since whe	en:		
	Years wit	th previous employer(s	s)	_Years; From		To		
	Length o Date of F	f Service Retirement						
Designation  Total Annual Income (₹)*		ion						
		nual Income (₹)*	Gros	Gross Net:				
(c) If Other	Occupati	on						
	Total Ann	nual Income (₹)*	Gros	s:		Net		
(d) Annual deductions (statu	tory savin	gs, IT etc in ₹)*	•					
18. Other loans taken (include	ding previo	ous loans from PNB):						
		Present C		\ /		<del></del>		
		rieseiii O	/hether	regular:  Yes	□ No	<del></del>		
		Monthly F	Repaym	ent (₹) :				
19. Statement of Assets and	Liabilities			l			( Amount in ₹)	
Liabilities					Ass	sets		
Outstanding Loans/Adva	ances	Amount					Amount	
				Immovable pr	operties	:		
Bank				Land Building				
Employer				Movable properties:				
Provident fund				Cash				
Relatives and friends				Deposits with banks				
Others				Investment in Govt. Securities				
				Others				
Total				Total				
Net Worth (Actual in ₹)								
20. Spouse Information:								
a) Name of the spouse:					Offic	e Tel No. :		
b) Occupation/Profession:					Offic	e Address		
c) Total Annual Income*:		ı	Gross_		!			
d) Is she/he furnishing guarantee?			⊒Yes	□No				
e) Income Tax PAN no.								

21. Details of Car Loan requested from PNB:				
a) Vehicle to be purchased :	Type:	Ma	ke:	Model:
b) Total Cost of the Vehicle:	₹			
c) Margin/Applicant's Contribution:	₹			
d) Loan amount	₹			
e) Name & Address of the dealer to whom the				
payment is to be made				
22.Repayment Period (yrs)				
23.Monthly installment a) Amount (₹)				
b) Mode	□ Adva	nce Cheques	☐ Standing in:	structions
<b>24</b> .Guarantor: Whether available?	⊒Yes	noo onoquoo	□No	otradione
25.Name, Address and telephone numbers of two refe			<u> </u>	
25. Name, Address and telephone numbers of two fere	51611663			
Reference 1			2	
26.Details of any pending court cases of Bank	ks/Financi	ial		
Institutions against Applicants/Partners/Directors:				
(Enclose details on an Annexure, if needed)				
27. Name of the applicant borrower in whose name	e vehicle	to		
be got registered (Applicable only in case of joint bo	rrowers)			
28. I/We request for sanction of loan of `	for p	urchase of	(nam	e of vehicle) on the basi
pasis of information given above.	· ·		· · · · · · · · · · · · · · · · · · ·	,
It is declared that:				
The information given in the loan application is true are the Bank any change in my residence / office address undersigned has been informed of the charges / fee to charges, etc. as applicable and charged by the bar conditions or by the revised additional terms and cond by me/us is still outstanding. I have read the attached application form carefully and agree to the same.	and to probe to be levienth. The unitions which are the most I are	ovide any further industriant description of the Bank and undersigned hereboth may at any time	nformation that that the sagrees to pay use you agree to be be hereafter be made	ne Bank may require. The apfront fee, documentation ound by these terms and de while the loan obtained
rules or by the revised additional terms and condition	(name of	the vehicle) and	I/We hereby agr	ee to be bound by these
me/us is still outstanding.				
In case the loan is sanctioned I/We authorize Punjab the total cost of vehicle to M/sdeposit with the bank the difference between the total comply with all other prescribed formalities and also again.	al cost of	vehicle and the ar	nount of loan sar	9
				Yours faithfully,
<b>Note:</b> All columns of the form should be properly filled required should be attached, particularly those marked			ts duly signed by	

there is guarantor, he/she should also fill up the guarantor information (Part II)

				ACKNOWLE	DGEMENT			
*Sl. No								Date:
Red	ceived	application	from	Mr/Ms/M/S				R/O/Office at (Type of Loan)
loan/limit	of Rs.			for			(State	the purpose). The loan
				cceptance/ reject n with supportin			itimated wit	hin days from date
S	erial nu	mher and dat	e of the	acknowledgeme	nt should b	ne (11)	oted in all fi	iture correspondence

## Officer/Manager (Loans)/Incumbent

(Seal of the Receiving Branch)
\*Sl. No. of the acknowledgement format should be the same as indicated in the register for receipt of credit proposals.



		F	art – II Guarant	or information		
1. Name						
2. Father's/H	usband's Name					Recent
3. Address	a. Residence*					Self-attested Photograph of
						Guarantor
			Location/City	Pin Co.	do C	ountry
	b. Office.		District	FIII CO	ueO	Junity
	b. Office.					
			Location/City District	Pin Code	<u> </u>	Country
	c. Permanent	Address				
			Location/City District	Pin Code	eCountry	' <u> </u>
	d. E-mail Id					
	e. Mobile					
4. Telephone (with STD co		Residence Office				
5. Age (yrs.)						
	th (dd/mm/yyyy): ale/female/Trans					
8. Qualification						
10. Income T	ax PAN no.*	r <b>,</b> · ·				
12. Voter ID N	lo*.	Any one of				
13. Passport 14. Driving Lie	cence No.*	12,13 or 14				
15. Type of g	uarantor		□Self Employed	□Salaried	☐ Professional	☐ Others
16. (a)If Self Employed/	His/her firm is		□Proprietorship	□Partnership	□Pvt. Ltd. Co.	☐ Others
Professional	Years in Busine Total Income in		Last year:		Year before last:	
(b) If	He/she works for		□Private sector	□Public sector (in	cluding govt. enter	prise) 🖵 Others
Salaried	Designation Name & Addres employer	ss of the				
	Years with curre	ent employer				
	Salary a/c with	PNB		s, 16 Digit account n Bank, Branch and A		of Salary Account
	Total Appual In	oomo (₹\	Loot Voor:		Voor before lest	
	Total Annual Inc	come (<)	Last Year:		Year before last:	

1.5-1.397		arantor	
Liabilities		Assets	T
Outstanding Loans and	Amount		Amount
Advances			
		Immovable properties:	
		Land	
Bank		Building	
Employer		Movable properties:	
Provident fund		Cash	
Relatives and friends		Deposits with banks	
Others		Investment in govt. Securities	
		Others	
Total		Total	
Net Worth (Actual			
in ₹) Enclose photocopies of documenta			
by the Bank to	Shri/Smt./Miss	<u> </u>	
			Son/Wife/Da
ughter of Shri			
			,
		ment of the loan. I hereby declare that I of years. The information furnished by r	
seet of my microage at some			
		(C)	
		(Signature a	and name of Guarantor)
		(Signature a	
Date:		(Signature a	

## MOST IMPORTANT TERMS & CONDITIONS Retail Banking Division (Advances)

#### 1. Interest:

- a) Interest whether floating type or fixed type will be charged in the account as per sanction. Reset of interest will be as per stipulated in the sanction. Interest is to be calculated on daily balance due to the Bank so long as the amount due from the borrower is not paid in its entirety and the same will form part of the principal and carry interest at the applicable rate at monthly rests.
- b) All floating loans/credit facilities linked with MCLR are subject to Reset clause. On Reset date, the interest rate may change and if the same is not acceptable to the borrower, the outstanding credit facility shall have to be adjusted in full, failing which the bank would charge the revised interest rate from the date of reset.
- c) If the bank chooses to revise the interest rate due to the reset clause, and in case, the borrower is not agreeable with the proposed rate fixed at the time of reset or no consensus is arrived at mutually on rate of interest to be charged from the reset date, pre-payment option may be exercised by the borrower for discontinuation of the loan. In such an eventuality, no pre-payment penalty will be levied which will provide a comfort to the good corporate borrowers. However, a reasonable time of not more than one month shall be given to the borrower to make arrangement for repaying the bank's loan. After expiry of the stipulated period, the interest rate as fixed by the bank shall be charged.
- d) The bank will make efforts to keep its borrowers' informed of any change in interest rates through the official website (www.pnbindia.in), annual statement of accounts, display in its offices and general announcements from time to time.

### 2. Penal Interest:

Penal Interest @2% will be levied in the account in case of:

- a. Non-payment of any installment of principal and/or interest, costs and other charges due, on the amount in default from the date of default; or
- b. Any irregularity in the Loan account; or
- c. Default in Furnishing information as prescribed/called for by the Bank; or
- d. Diversion or siphoning of the Loan amount; or
- e. Default in creation of security within the stipulated time; or
- f. Non-compliance of any of the terms & conditions of this Agreement; or
- g. Any other case as the Bank may deem fit.

#### 3. Margin/ Promoter's contribution:

The applicant should bring in their entire contribution before release of the Loan or in the manner otherwise provided in the sanction. Further, it should also be ensured that margin stipulated is maintained / provided at each stage of disbursement.

# 4. Fee & other Charges: Fees and other charges as applicable on application/ during the currency of the loan/ conversion charges for switching

- **a)** All service charges viz. Upfront Fees/ processing Fees, Documentation Charges, Inspection charges etc. will be charged from the applicant as per sanction before release of credit facilities.
- b) All other event based charges like legal fees, charges for dishonour of

cheques/ NACH mandate/ standing instructions, charges for drawing of Credit Information Report from Credit Information Companies like CIBIL etc., registration of charge with CERSAI in case of mortgage of property etc. will be recovered from the applicant immediately on occurring of the event.

- c) Processing Fee paid by the Customer for availing the loan is non-refundable.
- **5. Repayment of loan:** Loan to repaid in Equated Monthly Instalments (EMI) or as stipulated in the sanction if otherwise.
- **6. Security**: The loan will be secured by mortgage of/ hypothecation of/ charge on assets purchased through bank funds in case of primary security and/or assets in case of collateral security, within the stipulated time period as specified in the sanction. Personal guarantee if any, will be obtained as per sanction.

#### 7. Insurance:

- a) The borrower shall get the assets, mortgaged/ hypothecated/ charged to the bank, insured against all risks at their own cost with usual bank clause. A copy of the insurance policy will be kept on bank's records also.
- b) In case the same is not complied with, the bank will get the same insured and cost recovered from the borrower.
- c) The Borrower may avail health and/or life insurance cover for himself with the Bank as the sole beneficiary under the policy / policies.

#### 5. Disbursement:

- a) The borrower shall submit all relevant documents as mentioned in the Sanction Letter/Loan Agreement before disbursement.
- b) The borrower will intimate the Bank of any change in his employment/contact details.
- c) The borrower will request for disbursement of the loan in writing (as per the manner prescribed by Bank).
- d) The payments will preferably be made directly to vendor/ seller from whom the applicant proposes to purchase the asset. Original bills/cash memos for all the assets financed by bank/ payments made by the bank, shall be submitted by the borrower to be placed on bank's record.
- e) In case of housing loan, the Loan will be released in stages as per physical progress of the project. Before actually disbursing the loan, the Branch Head must satisfy that the borrower has contributed the required margin for the loan. In case of housing loan for construction of house, payment will preferably be made directly to the suppliers.
- f) Before disbursement of Loan, applicant to ensure that all necessary statutory and other approvals/permissions have been obtained.
- g) Loan will be utilised strictly for the purpose as per sanction. Deviation if any, will be treated as non-compliance.
- h) Borrower to comply with all preconditions for disbursement of the loan as mentioned in the Sanctioned Letter.

### 6. Recovery of dues:

a) Customers have been explained the repayment process of the loan in respect of, tenure, periodicity, amount and mode of repayment of the loan.

- No notice, reminder or intimation is given to the customer regarding his/her obligation to pay the EMI/ Instalment regularly on due date.
- b) On non-payment of EMI/ Instalment by the due dates, Bank shall remind the customers by making telephone calls, sending written intimations by post and electronic medium or by making personal visits by Bank's authorized personnel at the addresses provided by the customer. Costs of such calls/communication /visits shall be recovered from the customer.
- c) Notwithstanding what is stated herein, it shall be the liability of the customer to ensure that the EMIs/ Instalments are regularly paid on the due dates.
- d) Credit information relating to any customer's account is provided to the Credit Information Bureau (India) Limited (CIBIL) or any other licensed bureau on a monthly basis. To avoid any adverse impact on the credit history with CIBIL, it is advised that the customer should ensure timely payment of the amount due on the loan amount.
- e) The recovery process of enforcement of mortgage/securities, including but not limited to, taking possession and sale of the mortgaged property in accordance with the procedure prescribed under the Securitisation and Reconstruction of Financial Assets and Enforcement of Security Interest Act, 2002 (SARFAESI Act) or under any other law, is followed purely as per the directions laid down under the respective law.
- f) Intimation/Reminders/Notice(s) are given to customer prior to initiating steps for recovery of overdues, under the Negotiable Instruments Act, Civil Suit as well as under the SARFAESI Act.
- **7. Customer Service:** Customer Service Queries including requirement of documents can be addressed to the Bank through the following channels:
- i) Write to the branch or contact us through toll free number 1800-180-2222 / 1800-103-2222 / 0120-2490000 (tolled).
- ii) Contact the branch within the working hours for:
- a. Photo Copies of loan documents, which can be provided in 7 working days from date of placing request. Necessary administrative fee shall be applicable.
- b. Original documents namely Title Deed of Property, Registration Certificate etc. will be returned within 10 working days from the date of closure of loan.
- c. Loan Account statement (time line): Within 3 working days of the receipt of request.
- **8. Grievance Redressal:** There can be instances where the Borrower is not satisfied with the services provided. To highlight such instances & register a complaint the Borrower may follow the following process:
- a) Borrower can meet or write to the Branch Head of the concerned branch or
- b) The Borrower can complain to customer care through our website: <a href="www.pnbindia.in">www.pnbindia.in</a> or email at <a href="care@pnb.co.in">care@pnb.co.in</a> or Mobile Application "wecare" (can be downloaded through Google Playstore) or through Internet Banking/Mobile Banking or
- c) In case the grievance remains unresolved beyond a period of 15 days, the borrower may escalate the matter to Principal Nodal Officer, Punjab National Bank, Customer Care Division, Head Office, Sector 10 Dwarka, New Delhi 110075

<sup>\*\*</sup>The above list is illustrative and may vary on case to case basis.